



Withdrawal Policy

Max Pro Markets, hereinafter referred to as "the Company," has established this Withdrawal Policy to provide users with clear guidelines and procedures for withdrawing funds from their trading accounts. By accessing or using the Company's services, users acknowledge that they have read, understood, and agreed to be bound by this Withdrawal Policy. It is important for users to familiarize themselves with the terms and conditions outlined herein before initiating any withdrawal requests.

1. Withdrawal Requests:

- Users may submit withdrawal requests through their online trading accounts or by contacting the Company's customer support team via email or phone.
- Withdrawal requests must be submitted using the same payment method and account details used for depositing funds, unless otherwise specified by the Company.
- The Company reserves the right to request additional documentation or verification to process withdrawal requests, including but not limited to proof of identity, proof of address, and proof of payment method.

2. Processing Time:

- Withdrawal requests are typically processed within 14 business days from the date of submission.
- Delays in processing may occur under certain circumstances, including but not limited to technical issues, regulatory requirements, or additional verification requirements.

3. Withdrawal Limits:

- The Company may impose minimum and maximum withdrawal limits on user accounts. Users are advised to review their account settings or contact customer support for information on withdrawal limits applicable to their accounts.
- Withdrawal requests exceeding the maximum limit may require special approval from the Company and may be subject to additional processing time or fees.

4. Fees and Charges:

- The Company may charge withdrawal fees or processing fees for certain payment methods or withdrawal requests. Users are advised to review the Company's fee schedule or contact customer support for information on applicable fees.

- Users are responsible for any fees charged by third-party payment processors or financial institutions involved in processing withdrawal transactions.

5. Currency Conversion:

- Withdrawal requests denominated in a currency different from the user's trading account currency may be subject to currency conversion fees or exchange rate fluctuations. Users should be aware of the potential costs associated with currency conversion and plan their withdrawal requests accordingly.

6. Withdrawal Security:

- The Company employs advanced security measures to protect users' funds and personal information during the withdrawal process. Users are advised to keep their trading account credentials and payment method details secure to prevent unauthorized access or withdrawals.
- Users should report any suspicious or unauthorized withdrawal activities to the Company's customer support team immediately.

7. Right to Refuse Withdrawals:

- The Company reserves the right to refuse or delay withdrawal requests under certain circumstances, including but not limited to suspected fraud, money laundering, or violation of the Company's terms and conditions.
- Users may be required to provide additional documentation or information to resolve any issues related to withdrawal requests.

8. Changes to Policy:

- The Company reserves the right to modify or update this Withdrawal Policy at any time without prior notice. Users will be notified of any changes to the policy via email or through the Company's website.
- Users are responsible for regularly reviewing this Withdrawal Policy for any updates or changes.

By accessing or using the Company's services, users acknowledge that they have read, understood, and accepted the terms and conditions outlined in this Withdrawal Policy. If you do not agree with any part of this policy, you must refrain from using the Company's services.