



Know Your Customer (KYC) Policy

Max Pro Markets, hereinafter referred to as "the Company," has established this Know Your Customer (KYC) Policy to ensure compliance with anti-money laundering (AML) and counter-terrorism financing (CTF) regulations, as well as to maintain the integrity of its services. By accessing or using the Company's services, users acknowledge that they have read, understood, and agreed to be bound by this KYC Policy. It is imperative for users to familiarize themselves with the terms and conditions outlined herein before engaging in any transactions with the Company.

1. Purpose:

- The Company is committed to preventing money laundering, terrorist financing, fraud, and other illicit activities by implementing robust KYC procedures.
- The purpose of this KYC Policy is to verify the identity and assess the risk profile of users, thereby ensuring the legitimacy of transactions and safeguarding the Company's operations.

2. Identification Requirements:

- Users are required to provide valid and up-to-date identification documents to verify their identity and address. Acceptable forms of identification may include government-issued photo IDs, passports, driver's licenses, and utility bills.
- The Company reserves the right to request additional documentation or information to verify the identity of users, especially in cases where the risk level is deemed high or suspicious.

3. Customer Due Diligence (CDD):

- The Company conducts customer due diligence to assess the risk profile of users and detect any suspicious activities. This may involve gathering information about the user's financial background, source of funds, and intended purpose of transactions.
- Enhanced due diligence measures may be implemented for high-risk users, such as politically exposed persons (PEPs) or individuals from high-risk jurisdictions.

4. Ongoing Monitoring:

- The Company continuously monitors user accounts and transactions for any unusual or suspicious activities. Users are encouraged to report any suspicious activities or unauthorized access to their accounts promptly.

- The Company reserves the right to suspend or terminate user accounts that are found to be involved in illegal or prohibited activities, as well as to report such activities to the relevant authorities.

5. Data Protection:

- The Company adheres to strict data protection and privacy standards to safeguard the personal information of users. User data is collected, processed, and stored in accordance with applicable data protection laws and regulations.
- Users have the right to access, rectify, or delete their personal information held by the Company, subject to applicable legal requirements.

6. Compliance:

- The Company complies with all applicable AML, CTF, and KYC regulations in the jurisdictions where it conducts business. Users are required to comply with all KYC requests and cooperate with the Company's compliance efforts.
- Failure to comply with KYC requirements may result in the suspension or termination of user accounts, as well as the forfeiture of funds.

7. Changes to Policy:

- The Company reserves the right to modify or update this KYC Policy at any time without prior notice. Users will be notified of any changes to the policy via email or through the Company's website.
- Users are responsible for regularly reviewing this KYC Policy for any updates or changes.

By accessing or using the Company's services, users acknowledge that they have read, understood, and accepted the terms and conditions outlined in this KYC Policy. If you do not agree with any part of this policy, you must refrain from using the Company's services.